

Declaration of Conformity

Ultimate Products UK Ltd.

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This declaration of conformity is issued under the sole responsibility of the manufacturer: Ultimate Products UK Ltd (Ultimate Products). Ultimate Products ensures that data sharing and storage practices comply with applicable EU regulations, including the General Data Protection Regulation (GDPR) and the Data Act. Data is stored securely and is not shared with third parties without the user's explicit consent, except where required by law or in response to public emergencies as defined under EU legislation

Information about your smart scales

We consider it essential that you are fully informed when purchasing a connected device. Accordingly, we have provided a clear and transparent overview of the data your smart scale collects and retains.

What kind of data is collected?

To ensure optimal performance and user experience, the Salter Cook application (app) collects certain personal data. This data is essential for enabling key features of the app, including Bluetooth connectivity with the Salter scale, personalized content, and recipe sharing. Without providing this information, some functionalities of the app may be limited or unavailable.

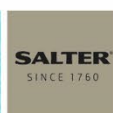
The types of personal information collected include:

- **Name** – used for personalisation within the app.
- **Email Address** – required for account creation, personalisation, and sharing recipes with friends.
- **Photos** – optionally used to enhance app functionality, such as attaching images to recipes. These are photos uploaded by the user at their own discretion, and users maintain control over what images they choose to share within the app. Images can also be imported from online sources to accompany recipes, but this is likewise at the user's discretion.

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UP Global Sourcing UK Limited - Geschäftsanschrift: Edmund-Rumpler-Straße 5, 51149 Köln
Zweigniederlassung der UP Global Sourcing UK Limited mit Sitz in Chadderton/Vereinigtes Königreich - Registered Nr. 03357718 - Amtsgericht: Köln | Handelsregister HRB 98119 | Steuer Nr. 216/5888/1641
Geschäftsführung: Graham Screawn, Andrew Gossage, Simon Showman

GLN-Nr. 5035680000007 Ust-ID-Nr. DE324640458 WEEE-Reg.Nr. DE 85081024
Bankverbindung HSBC PLC | BLZ40-12-76 | Konto-Nr. 69992133 | IBAN GB26HBUK4012769992133 | Swift-Nr. HBUKGB4B



Further information concerning the Salter Cook app, including the methods by which personal data is collected and processed, can be found in the [Privacy Notice](#) accessible via the official Salter Cook website.

Where is this data stored?

Personal data collected through the Salter Cook app is securely stored on Google Cloud servers located within the European Union, specifically in Belgium and the Netherlands. These servers are operated by GDPR-compliant service providers and are safeguarded using robust encryption protocols to ensure the confidentiality, integrity, and security of user data.

Data is also stored locally on the user's personal electronic device to support app functionality. This local data remains on the device until the app is deleted. Cloud-stored data will be permanently erased upon account deletion, as requested by the user, in accordance with data protection regulations.

How can I view, share, or delete my data?

Viewing Data

Salter Cook users are entitled to transparent access to their personal data, including user profile information and user-generated content.

While a full user profile is not currently viewable within the app, the email address associated with the account can be accessed by navigating to the *Delete Account* section. When initiating account deletion, the app drafts an email to the Ultimate Products Compliance Team, displaying the registered email address—allowing users to confirm the email linked to their account.

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Ultimate Products is a trading name of UP Global Sourcing UK Limited, a company registered in England and Wales with registered number 03357718

Sharing Data

The scale does not store or process any personal data. Its sole purpose is to weigh items and, if desired, transmit the measurement to the Salter Cook app via a Bluetooth connection. The app itself does not facilitate the direct sharing of personal information. However, users may choose to share recipes with others via email or text message by entering a recipient's email address or mobile number. This sharing functionality is entirely at the user's discretion, and only the recipe content selected by the user will be transmitted.

Please note that data cannot be shared directly from the scale itself. Transmission functionality is only available when the scale is connected to the compatible Salter Cook app. The scale does not support integration or data transmission to other apps or platforms.

Deleting Data

Users can request the deletion of their account directly through the Salter Cook app. Please note that this process results in **permanent deletion** of all associated data—there is no option for temporary or soft deletion. Once the request is completed, all personal data stored both locally and, in the cloud, will be irreversibly erased in accordance with data protection standards.

Users may also request deletion of their account and associated data by contacting our customer service team at support@salterhousewares.co.uk or our compliance team at data-protection@upplc.com. All such requests will be processed without undue delay and, where technically feasible, within three business days, excluding UK bank holidays.

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